



## CODE OF CONDUCT AGREEMENT

Tillsonburg District Memorial Hospital (TDMH) supports a culture which upholds the Hospital's Mission, Vision and Values and promotes a caring environment for patients, team members, professional staff, physicians, volunteers, Board Members, students and visitors. Built on our commitment to *Caring, Sharing and Working Together*, our Code of Conduct describes the fundamental principles that guide our behaviours.

The guiding principles of the TDMH Code of Conduct are outlined in the following acronym:

- C - Create and foster a collaborative and caring work environment.
- O - Offer suggestions and concerns with discretion and tact.
- N - Nurture open and truthful communication.
- D - Demonstrate compassion and genuine concern for others.
- U - Understand and respect the rights of others and protect privileged information.
- C - Consider and recognize the opinions and contributions of others.
- T - Treat everyone with dignity and respect.

It is the responsibility of each team member of TDMH to:

- (a) Acknowledge and uphold the TDMH Code of Conduct.
- (b) Ensure that his/her attitudes and behaviours are consistent with the TDMH Code of Conduct.
- (c) Speak to colleagues when their behaviour is inconsistent with the TDMH Code of Conduct and address issues directly with the person in a confidential, positive and professional manner.
- (d) Do not discuss workplace conduct, concerns and conflicts with or in front of patients, their families, friends, community partners and team members.
- (e) Report continued inappropriate behaviours to your Leader.

**I agree to adhere to the TDMH Code of Conduct and have reviewed the corresponding Policy and Procedure.**

Name \_\_\_\_\_

Signature \_\_\_\_\_

Position/Job Title \_\_\_\_\_

Service Area \_\_\_\_\_

Date \_\_\_\_\_

(yyyy/mm/dd)

**Note:** Please return original signed form to Human Resources.