



TILLSONBURG DISTRICT MEMORIAL HOSPITAL

Serving the Tri-county community, TDMH is an acute care focused hospital, committed to providing exceptional patient care and promoting health and wellness through collaboration with our health care partners.

ACCESSIBILITY

ACCESSIBILITY SURVEY

Please take a few moments to provide TDMH with feedback on the accessibility of our facility to persons with disabilities. Your feedback will help us to identify, prevent and remove barriers to persons with disabilities in accordance with the Ontarians with Disabilities Act, 2005. We take feedback into serious consideration and especially welcome suggestions for improvement.

Please assist us by answering the following questions.

1. Have you, or has someone you know, experienced difficulty in accessing programs or services at TDMH because of a lack of accommodation for persons with disabilities?

- Yes
- No
- Not Sure

If yes, please describe the barrier that you or someone you know faced at the time of visit and offer suggestions for improvement.

2. Have you, or has someone you know, experienced difficulty in communicating with hospital personnel because of a disability while receiving hospital services?

- Yes
- No
- Not Sure

If yes, please describe in detail and offer suggestions for improvement

3. Have you or has someone you know experienced an attitudinal barrier toward a person with a disability while at Tillsonburg District Memorial Hospital?

- Yes
- No
- Not Sure

If yes, please describe in detail and offer suggestions for improvement

4. Please describe any other measures that TDMH could take to accommodate persons with a specific disability.

Respondent Type:

- Staff Member/Affiliate of TDMH
- Community Member
- Patient

How TDMH Uses The Information Gathered In This Survey

The information gathered through this survey is considered in the development of TDMH's Annual Accessibility Plan and by the programs and services mentioned in the feedback provided.

If we may contact you to clarify any of the information you have provided in this survey, please enter your name and e-mail address below:

Name _____

Phone _____

E-mail _____

Please print and return to:

Accessibility
Environmental Services
Tillsonburg District Memorial Hospital
167 Rolph Street
Tillsonburg, Ontario N4G 3Y9